



Achieve Operational Excellence!

Research confirms customer centric Operational Excellence as a key attribute of leading companies in any industry. Equipped with an excellent operating model, having the right technology strategy driving towards digital transformation and following the right continuous improvement execution path, companies will gain competitive advantage regardless of economic environment.

We are an organization passionate about Operational Excellence and the power of Continuous Improvement. This is what we do by providing people with such expertise through personal interaction in projects, workshops, trainings, seminars and social media.

Our products & services include:



[Program](#)



[Projects & Workshops](#)



[Trainings & Seminars](#)

Past, present, future

Hi Everyone!

The second News is an update what has happened & what the near future entails for CiCONS.

Services delivered so far:

- Implementation of a continuous improvement culture through Lean Six Sigma started for a world leading dental company, including: refining company strategy; program & change management; management awareness training and training of green belts & coaching.
- Project & change management implementing GDPR compliance for the region's largest infrastructure operator.
- Lean Six Sigma Green Belt training for a world leading HR-solution company.
- Lean foundation training for a construction industry company.
- Large scale turn-around project & change management for a mega brand.
- Change management advice to a global humanitarian aid organization.

On-going right now and future:

- Continued implementation of a continuous improvement culture at the world leading dental company.
- Project & change management implementing a management system including quality and information security for a big, international retailer.
- Scaling-up and adding more resources & capabilities.



CiCONS partnerships:

Operational Business Excellence



Operational Excellence Strategy



Personal Excellence Software



Logistics Operational Excellence Software



Consultants & Employees

Matthew Gracie

INDUSTRY & PROJECTS EXPERIENCE

Over 20+ years consulting experience within Automotive, Finance, Manufacturing, Oil and Pharmaceuticals. Using his engineering mindset, he has tuned his Lean Six Sigma and Problem Solving skills to gather, diagnose and resolve real business problems that help transform business clients across many industries and organizations globally. From leading Motorola's Six Sigma program in the 90's, Matthew has lead many deployments.

Niklas Forser

STRATEGY & LEADERSHIP

With 20 years of marketing experience, Niklas started leverage in 2006. As a Marketing Director at Carlsberg and Falcon, as well as Nordic Market Manager at Nestlé, he has lead some of Sweden's largest brand companies to achieve great results. Niklas has a B.B.A and he is a certified NLP practitioner who have studied Human Needs Psychology in depth. Niklas is also co-founder of the #1 global app for personal development Remente.

Niels Thorn

MANAGEMENT CONSULTING SUPPORT

Niels is supporting CiCONS' projects, trainings, workshops and development of learning material related to continuous improvement. He has a M.Sc. in Knowledge-Based Entrepreneurship from the University of Gothenburg.

Patrik Backman

INDUSTRY & PROJECTS EXPERIENCE

Over 20+ years consulting experience within the Logistics Industry, Retail, Infrastructure, Construction industry & Humanitarian Aid. Patrik have successfully led numerous business and process improvement activities, turn-around projects, revenue improvement programs, company integrations and business start-ups in DHL. As a consultant for CiCONS Patrik delivered management system implementations, Lean Six Sigma deployments as well as project & change management support to large regional and global brands.



Please contact us if you are interested to learn more on what is on-going or what we can do for you.

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