

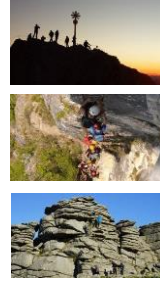


**Achieve Operational Excellence!**

We know you are keen to improve your company's performance, to increase customer satisfaction and profits. We have an approach to help ensure this happens. Research confirms customer centric Operational Excellence as a key attribute of leading companies in any industry. Equipped with an excellent operating model, having the right technology strategy driving towards digital transformation and following the right continuous improvement execution path, companies will gain competitive advantage regardless of economic environment.

We are an organization passionate about Operational Excellence and the power of Continuous Improvement. This is what we do by providing people with such expertise through personal interaction in programs, projects, workshops, trainings, seminars and social media.

Our products & services include:



[Programs](#)

[Projects & Workshops](#)

[Trainings & Seminars](#)

**Present, future & past**

Here is an update what has happened & what the near future entails for CiCONS.

**On-going right now and future:**

- Continued implementation of a continuous improvement culture at the world leading dental company.
- Implementation of a management system for a recycling & raw materials provider.
- Project & change management implementing a management system for a big, international retailer.

**Services delivered:**

- Business analysis, process development and continuous improvement in the PLM-area for an international retail chain.
- Continuous improvement culture implementation through Lean Six Sigma for a world leading dental company, including refining company strategy; program & change management; awareness & green belt trainings; and coaching of 20+ improvement initiatives.
- Project & change management in a compliance project for the region's largest infrastructure operator.
- Lean Six Sigma Green Belt training for a world leading HR-solution company.
- Lean foundation training for a construction industry company.
- Large scale turn-around project & change management for a mega brand.
- Change management advice to a global humanitarian aid organization.

**Scaling-up**

**New Consultants & Employees**

**Robert Thonissen**

Over 30+ years consulting in Quality and Manufacturing Improvements in Weapon, Automotive, Food and Construction companies.

He has learned at the best University of the World "Ford Motor Company" and has worked in different areas such as Development, Manufacturing, Education and Training, mainly managing Process Variation Improvements.

He has a leading position on the University of Louvain by coaching the Belgian Solar team on the World Competition in Australia.



**Kajsa Backman**

Over 20+ years experience within IT, Telecom, Automotive and Retail. She has worked in different areas such as Product Development, Manufacturing, Purchasing, Supplier Management, Education and Training.

From Oracle she has 10+ years experience from Sales, Project Management and Consulting Practice Management. She has had several managerial roles at Volvo driving change management and sourcing. Lately she has been leading transformation projects in the retail industry.



Please contact us if you are interested to learn more on what is on-going or what we can do for you.

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**CiCONS partnerships:**

**Operational Business Excellence**



**Operational Excellence Strategy**



**Personal Excellence Software**



**Logistics Operational Excellence Software**

